

Helping to  
Build the

# Catholic Charities Spokane Family Services Center

Catholic Charities  Spokane

Catholic Charities Spokane has served the poor and marginalized of Eastern Washington for 96 years. In 2007, Catholic Charities provided help and created hope for over 50,000 homeless, hungry and hurting people in Eastern Washington. The Catholic Charities network of 15 programs in 50 locations, along with 5,700 donors and 4,000 volunteers, serves low-income, homeless, mentally ill, disabled, senior immigrant and single-parent families based on need not creed.

In the Spring of 2006, Catholic Charities learned that the facility which had provided its main office space for more than 40 years, “the downtown Catholic Pastoral Center,” would be sold and Catholic Charities would need to find new administrative office space. Although Catholic Charities programs provide services to a wide geographical area, eleven different programs do

not have their own facility. They offer services from various leased office spaces within a five square-mile area from the center of Spokane. In July, 2007, Catholic Charities signed an agreement to purchase a 18,360 square-foot medical office building located at 12 East 5th Avenue in Spokane. This location will be renovated and become the Catholic Charities Family Services Center by the late fall of 2008.

This new Catholic Charities home is perfectly located across the street from our St. Anne’s childcare facility, only one block from our St. Margaret’s Shelter and four blocks from our House of Charity Homeless Shelter. The new Catholic Charities Family Services Center will allow all programs to centrally locate in one facility, create synergy between programs, improve client services, and bring a substantial economy of scale and cost savings to the organization.



BEFORE

AFTER



The location will be renovated  
and become the Catholic Charities  
Family Services Center by the late  
fall of 2008.

Once a full renovation and addition to the building are complete, the Catholic

Charities' emphasis on environmentally friendly construction (agency-wide, all

of state-of-the-art, debt-free facilities located in downtown Spokane. The other eleven programs of the agency currently pay for leased office space in various locations, but will be housed rent-free in the new Family Services Center. These eleven programs are:

clients received counseling.

**Senior Services:** Senior Services provides essential transportation, light housekeeping, and yardwork for low-income seniors and adults with disabilities, enabling residents to age in place with dignity. In 2006, over 2400 people received assistance representing 93,908 hours of service.

**Immigration Services:** Help with finding employment, referral services, and Board of Immigration Certified assistance are given to individuals seeking citizenship. In 2006, almost 300 persons were served.

**Counseling & Case Management Program:** Counselors provide individual, couples, family and group counseling to low-income clients in need, usually at no charge to the client. In 2006, more than 1,120 persons received 4,085 hours of counseling and case management services.

## Project Description

Charities Family Services Center will offer clients a chance to receive multiple services in one location. The

of our housing and program construction projects for the past five years have been "green" projects) and be a LEED "silver" certified construction project.

The Family Services Center will house 86 staff members representing eleven different Catholic Charities programs and departments.

Based on client service statistics, the new Center's staff will serve 42,676 different people each year. The new space will have three different enlarged conference room spaces as well as a reflective space, and a memorial indoor courtyard to honor donors and long-time staff.

Additionally, a social enterprise bakery/café will be located in the new Center. This café will offer a comprehensive job-training program for homeless and low-income women from Catholic Charities and Transitions homeless programs.

Catholic Charities Spokane has fourteen different programs in its current portfolio. Three of those programs (House of Charity homeless shelter, St. Anne's Childcare, St. Margaret's homeless Shelter for women and children) operate out

### **Childbirth and Parenting Alone (CAPA)**

**Program:** This program provides free support to single pregnant women and/or single parents with children 3 years of age and under. CAPA offers counseling; childbirth prep and parenting classes; volunteer "Doula" mentors; maternity and baby clothes; volunteer labor coaches/support; and playgroups. In 2006, 2,204 single pregnant women and single parents received emergency assistance and 323

## The Family Services

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current 18,360 square-foot medical office building will become a 22,350 square-foot facility; it will centralize core inner-city services while leaving outer region services open and available throughout the 13 counties of Eastern Washington.

The building will be completely accessible and sits on the convergence of several major bus lines. There is ample free parking for clients, staff and volunteers. The building will follow

## Floorplan of the Catholic Charities Family Services Center



Note: Some of the above programs have small satellite locations in outer geographical areas of the 13 counties of Eastern Washington. When the Family Services Center is opened only Spokane city located offices will be centralized and these outer locations will stay open so that distant regions continue to receive services.

## Project Timeline

**Christmas Bureau:** For over 40 years, each December, 30,000 different low-income persons are served in a ten-day period with food vouchers, books, canned goods, and gifts for children.

**Foster Grandparents Program:** This program provides low-income seniors the opportunity to put their life experiences to work for local communities by serving as mentors, tutors and caregivers for at-risk children and youth with special needs.

**Housing Social Services:** Housing Social Service case managers provide referral and support services to the over 800 seniors and persons with disabilities living in Catholic Charities Housing complexes in Eastern Washington.

**Catholic Housing Communities:** This program manages all 800+ units of Catholic Charities Housing units for seniors, families, disabled persons, and farm-workers.

**Emergency Assistance Voucher Program:** Catholic Charities assists struggling and low-income persons with vouchers for items such as rent assistance, energy assistance, transportation needs, etc.

**Senior Nutrition Program:** Nutritious meals and socialization are provided for low-income seniors and adults with disabilities. In 2006, over 17,630 meals were served system-wide.

**Leadership and Accreditation Team:** The Administrative Leadership Team of Catholic Charities provides oversight and maintains accreditation status/quality control for all programs.

Catholic Charities began a process of strategic planning and a feasibility study for a new centralized location in 2005. Upon Board approval, the purchase agreement for the building was signed with Sacred Heart Medical Center in July, 2007. Architects and Contractors were selected in the Spring and Fall of 2007, respectively. Drawings and estimates are now complete and physical construction is set to start in March, 2008. There is a hoped-for completion and move-in date set for November, 2008.

## Project Results

The Catholic Charities Family Services Center will:

- ▶ Allow for centralized access to many services for our clients – “one-stop shopping.”
- ▶ Allow for considerable economies of scale as the programs moving into the centralized location are currently paying thousands of dollars per year in leases and other expenses related to renting space.
- ▶ Allow the eleven programs that will move into the new Family Services Center to continue to provide services to over 42,000 different clients each year.
- ▶ Create a “green” friendly facility with limited adverse impacts on the environment and provide a model for staff, volunteers and clients related to environmentally sensitive living.
- ▶ Provide a long-term, convenient and strategic location – just across the street from St. Anne’s childcare (Catholic Charities’ largest single facility), only one block from St. Margaret’s shelter, and only four blocks from the House of Charity.
- ▶ Facilitate Catholic Charities’ strategic planning effort to keep the agency and its work visible to the community at large. This location is clearly visible from I-90 and is located directly across the street from the busiest off-ramp from I-90 in Spokane (Division Street off-ramp).
- ▶ Provide better synergies, communication, teamwork, and cross-pollination for multiple Catholic Charities programs which, for the first time in a 96-year history, will be located in one place.
- ▶ Support new strategies for centralized purchasing power and create logistical ease for inter-staff meetings in newly designed conference room spaces.



# Budget

Thanks to an extremely friendly purchase agreement with long-time partner Sacred Heart Medical Center, payment for the \$2.2 Million purchase price of the building from Sacred Heart Medical Center is not due until the year after move-in. The only costs that

will be due in 2008 will be costs associated with the renovation of the building.

The agency has a history of successful fundraising, especially from governmental sources and the Catholic community in Eastern Washington. Based on our

history of capital fundraising in past years, our fundraising feasibility study, and our recent grant research consultant's report, we have broken down our hoped-for fundraising plan into some generalized key areas (see inset):

Catholic Charities is hopeful that the majority of the funds needed for this project will be raised from public grants, corporations and foundations. Corporations and foundations being approached include key partners who have historically funded Catholic Charities capital building projects. Additionally, in the spring of 2008, a campaign will be launched to the Eastern Washington Catholic community. To date, \$1,388,362 (35% of our goal) has been raised for this project.

## Catholic Charities Mission Statement:

Catholic Charities Spokane is a network of agencies, institutions, parishes and individuals, united in Gospel spirit, who are servants to the poor, supporters for families and aides to parishes and communities in meeting the social service needs of people in Eastern Washington.

Catholic Charities Core Values: Respect; Compassion; Collaboration; Justice

### BASIC PROJECT AMOUNT INFORMATION:

Purchase of the building from Sacred Heart Medical Ctr.....	\$2,200,000
Estimated Renovation costs (revised Dec. 2007).....	\$1,266,000
Taxes & fees on hard costs:.....	\$109,509
Architect fees:.....	\$139,700
Other costs.....	\$117,850
Furnishings and equipment:.....	\$151,920
<b>TOTAL:.....</b>	<b>\$3,984,979</b>

### Fundraising Requests in Progress

	Amount
Washington State Community Trade & Economic Development (CTED).....	\$640,000
Catholic Charities Foundation Grant.....	\$1,000,000
Corporations and Foundations.....	\$ 560,000
Spokane City/County Grants.....	\$ 65,000
HUD Special Projects/EDI Grant.....	\$ 500,000
Gates Foundation grant.....	\$ 500,000
Private funding (solicitation of Eastern Washington Catholic community).....	\$ 700,000
Catholic Charities staff and clients.....	\$ 20,000
<b>TOTAL.....</b>	<b>\$3,985,000</b>

## Project Leadership

### Catholic Charities Spokane Family Services Center Committee

Msgr. Frank J. Bach  
Ryan Bollinger  
Ron Clark  
Gene DiRe  
Shelli Gross  
Mary Ann Heskett  
Judy Hudson  
Monique Kolonko  
Sr. Rosalie Locati, SP  
Ann Martin  
Robert J. McCann  
Loreen McFaul  
Joyce Murphy

### Catholic Charities Spokane Board of Directors

Karlene Arguinchona  
Rev. Victor Blazovich  
Susan Bloom  
Va Lena Curran  
Ron Deming  
Sr. Maureen Healy, O.P.  
Peggy Sue Loroz  
Robert J. McCann  
Jon McFarland  
Mark Murphy  
Stephen Phillabaum  
Bishop William S. Skylstad  
Sandra M. Wilson  
Jon Andrus

### Catholic Charities Spokane Administrative Team

Robert J. McCann  
Gene DiRe  
Monique Kolonko  
Loreen McFaul  
Jon Andrus  
Bonnie Deabler  
Pam Brown  
Ed McCarron  
Glori Houston  
Scott Cooper  
Greg Cunningham  
Lee Williams  
Nadine Van Stone  
Tom Carroll

Architect: Heylman Martin & Associates  
Contractor: Garco Construction

## Please Support the New Catholic Charities Family Services Center

### How to Donate:

- Make a secure online donation on our website: [www.catholiccharitiesspokane.org](http://www.catholiccharitiesspokane.org)
- Mail your contribution to:  
Catholic Charities Spokane Building Campaign  
P.O. Box 2253  
Spokane, WA 99210-2253

# Thank you!



Providing Help. Creating Hope.